

# Simple rules for using possessive apostrophes

When I started to write this 'easy guide' my aim was to follow the example set in the first sheet, 'Three rules to select the correct its': be short, sharp and decisive in helping you to work out possessive apostrophe usage.

Indeed, if you consult a good grammar or punctuation reference, you will find a short and usually clear summation. However, these books tend to assume the reader already has a fairly high level of knowledge about grammar.

I did not want to assume a lot of knowledge on the part of potential readers. As I wrote, I also found that I had a lot more to say about the subject than what you would find in a grammar book and a different way of saying it.

I wanted to provide some logic behind each of the two main forms of usage, something that could be learnt and applied over and over again to give the correct result, and I wanted to provide lots of examples and some exercises to consolidate learning.

So I think that this is still an 'easy guide', but it is far more comprehensive than I originally envisaged. Don't be discouraged by the length of the file; there are actually only two rules to learn and there are a lot of examples, exercises and answers. I have included a one-page summary as a memory aid.

This guide is for people who have difficulty working out possessive apostrophes. Complete and understand it and you should never have trouble with them again.

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June 2010

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■ Writing

■ Editing

■ Proofreading

■ Website content

■ Publication management

■ Tender writing

*We make words say whatever  
you need them to say*

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# Simple rules for using possessive apostrophes

## Introduction

Too many people just guess on placement of possessive apostrophes in their writing. Considering that about 95% of possessive apostrophe usage can be covered by two rules, it's easy to get it right.

Possessive apostrophes show that a person, animal, plant, object or thing 'owns' or 'possesses' something (which could be tangible, such as a car or red hair, or intangible, such as a characteristic, e.g. courage, business principles).

Possessive apostrophes:

- Are attached to nouns (person/people, animal/s, plant/s, object/s or thing/s).
- Include an 's' at the end.

In deciding where the apostrophe goes — before or after the 's' — the main decision you have to make is *how many* people, animals, plants or objects/things 'own' or 'possess' that something, i.e. is it a singular possessive apostrophe or a plural possessive apostrophe?

## RULE 1

### Singular apostrophes

In its singular form, the possessive adds an 's:

- Mary's shoes
- The house's doors
- The computer's motherboard
- The sunset's colours
- Australia's standard of living

When deciding if a word needs a singular possessive apostrophe, the answer to the question '*How many?*' must be '*One*'.

The dogs bark is worse than its bite.  
*How many dogs 'own' the bark?* One.

Therefore, it is a singular possessive apostrophe and it goes before the 's'.

The dog's bark is worse than its bite.

Some more examples of singular usage:

The family's car was wrecked in the accident.  
*How many families 'owned' the car?* One.

How does the proposal tie directly into the accounting practice's business objectives?  
*How many practices 'own' the business objectives?* One, the accounting practice.

Blue Crypt's Client Development Director is Jonathan Edwards.  
*How many companies 'own' Jonathan Edwards?* One, Blue Crypt.

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The Australian Marketing Institute is one of the business school's sponsors.

*How many business schools 'own' the Institute as a sponsor?* One.

The Motor Accident Commission was South Australia's only national award winner.

*How many states 'own' the Motor Accident Commission?* One, South Australia.

### Trickier singular apostrophes – words that already end in 's'

In most instances, the same rule applies to words that already end in 's':

The bus's arrival was delayed by two flat tyres.

*How many buses 'own' the flat tyres?* One.

(NOT The bus' arrival was delayed by two flat tyres.)

James's fiancée is a beautiful woman.

*How many men 'own' a beautiful fiancée?* One, James

NOT James' fiancée was a beautiful woman OR Jame's fiancée was a beautiful woman.

Tim Jones's best time for 100 metres is 10.2 seconds.

*How many Joneses (that's the correct plural!) 'own' a best time of 10.2 seconds?* One, Tim

**The exception:** words that end in 's' where the extra 's' would not usually be pronounced. These are fairly uncommon occurrences. Some examples:

- Socrates' plays
- Ulysses' companions
- Robert Menzies' terms as Australian Prime Minister
- Archimedes' Principle
- Jesus' life
- For goodness' sake

**THE RULE:** When the answer to the question 'How many (people, plants, animals or objects)?' is 'One', the apostrophe goes BEFORE the 's'.

## RULE 2

### Plural possessive apostrophes

Most plurals of words already have an 's' at the end — e.g. girls, customers, ladies, parents, weeks, cars — so there is no need to add an extra 's' (we don't say girls's, parents's, etc).

When deciding if a word needs a plural possessive apostrophe, the answer to the question 'How many?' must be 'More than one'.

An example:

It is all about our culture, not about our customers cultures.

*Are the cultures 'owned' by one customer, or more than one customer?*

More than one.

Therefore, it is a plural possessive and it goes after the 's'.

It is all about our culture, not about our customers' cultures.

Some more examples:

The members' forum was held at the University of Adelaide on 3 May.  
*Was this forum 'owned' by one member, or more than one member?*  
More than one.

The girls' excitement was magnified by the arrival of their teen idol on stage.  
*Was this excitement 'owned' by one girl, or more than one girl?*  
More than one.

Many marketers are unable to overcome the cultural divide caused by partners' lack of understanding of marketing skills.  
*Was this lack of understanding of marketing skills 'owned' by one partner, or more than one partner?* More than one

Consider how you can generate support to deliver when others are demanding fee earners' time.  
*Was this time 'owned' by one fee earner, or more than one fee earner?*  
More than one

The bosses' offer was way below what the union demanded.  
*How many bosses 'owned' the offer?* More than one.

### Trickier plural apostrophes – plurals that DO NOT end in 's'

In the examples so far in the rule 2 explanation, words such as partners, fee earners and members are obvious plurals. However, there are commonly used words in English that are plural without an 's', such as children (plural of child), women (woman), men (man) and people (person).

- The childrens playground was destroyed by fire.
- The womens dresses were covered in mud.
- The mens toilet walls were scrawled with graffiti.
- The peoples will was revealed at the ballot box.

In each instance, a possessive apostrophe is required and the answer to the question '*How many*' seems to be 'More than one', denoting an apostrophe after the 's'.

However, in each instance it goes before the 's':

- The children's playground was destroyed by fire.
- The women's dresses were covered in mud.
- The men's toilet walls were scrawled with graffiti.
- The people's will was revealed at the ballot box.

### **This is one you just have to REMEMBER:**

Plurals that don't end in 's' take their possessive apostrophe BEFORE the 's'.

**THE RULE:** When the answer to the question '*How many* (people, plants, animals or objects)?' is 'More than one', the apostrophe goes AFTER the 's' — EXCEPT for plurals that don't end in 's'.

Rules 1 and 2 cover the vast majority of possessive apostrophe usage. Understand and remember them, and from now on you will place possessive apostrophes correctly every time.

Some exercises follow to test and consolidate your newly acquired knowledge; you can go to them now and begin ([click here](#)). The answers are at the end of this file.

However, for those who are interested, here are a few more details about possessive apostrophes.

## More tips about possessive apostrophes

### Context can denote a singular or plural possessive apostrophe

Sometimes it is not obvious whether a singular or plural apostrophe should be used. In those instances, you need to understand the intent or context of the sentence.

The dogs behaviour was affected by the loud fireworks.

In this instance, the answer to 'How many' could be either 'One', or 'More than one'.

The dog's behaviour was affected by the loud fireworks. (One dog.)

The dogs' behaviour was affected by the loud fireworks. (More than one dog.)

Both usages are correct; the question becomes 'Which usage did you mean, one dog or more than one dog?'

### Getting rid of a possessive apostrophe

Possessive apostrophes can often be removed by rewriting a sentence. The word 'of' usually replaces the apostrophe. For example:

The behaviour of the dogs was affected by the loud fireworks.

The dresses of the women were covered in mud.

Sometimes it makes the sentence read awkwardly:

Many marketers are unable to overcome the cultural divide caused by the lack of understanding of marketing skills by partners.

The book of Peter was on the bed (Peter's book was on the bed)

### Possessive apostrophes and collective nouns

Words such as jury, herd, flock, team, club and family are applied to a number of individuals who form a group. The question '*How many*' still works in these instances:

The jurys verdict was 'Guilty!'

*How many juries 'owned' the verdict?* One

The jury's verdict was 'Guilty!'

The families shared holiday accommodation was destroyed by fire.

*How many families 'owned' the accommodation?* More than one

The families' shared holiday accommodation was destroyed by fire.

## A common mistake to avoid

There is much confusion around the words *its*, *it's* and *its'*.

For example:

The dog chewed on *its'* bone.  
The dog chewed on *it's* bone.

Both are WRONG

1. There is no such word as *its'*. Ban it from your writing.
2. The word *'it's'* is a contraction of *'it is'* or *'it has'* — and that is all.  
The dog chewed on *it is* bone (I don't think so!)

The possessive form of *it* is *its*.

The dog chewed on *its* bone. Correct.

For an easy guide, see Professional Word Services' 'Three rules for selecting the correct *its'* at:

[http://www.profwordservices.com.au/documents/PWS\\_Three\\_rules\\_for\\_its.pdf](http://www.profwordservices.com.au/documents/PWS_Three_rules_for_its.pdf)

## A weird exception in clothing departments

'Menswear' is treated as one word in English, with no possessive apostrophe (so it is not men's wear).

BUT it is:

Women's wear, children's wear

## Possessive apostrophes and weeks, months and years

It is becoming less recognised that weeks and years (a thing) are often used in possessive form and require an apostrophe. The '*How many*' question covered in Rules 1 and 2 applies.

Examples:

I have received three weeks holiday pay.  
*How many weeks of holiday pay?* More than one.  
I have received three weeks' holiday pay.  
(OR it could be rewritten: I have received three weeks of holiday pay.)

The family will return to the United States in two years time.  
*In how many years?* More than one.  
The family will return to the United States in two years' time.

You must give one months notice if you resign from this job.  
*How many months of notice?* One.  
You must give one month's notice if you resign from this job.  
(OR it could be rewritten: You must give one month of notice if you resign from this job.)

The payout was equivalent to one years salary.  
*How many years?* One.  
The payout was equivalent to one year's salary.

## Difficult constructions

On rare occasions, usually in novels, you will see a construction such as this:

“That’s a handsome suit,” I said. “My cousin’s sister’s husband’s,” he replied, proudly looking down at the costume.

Even this still fits into the two rules — one cousin, one sister, one husband, all singular possessive apostrophes.

## Don’t be fooled by ...

CDs, KPIs, 1970s and similar.

There is a great temptation to write CD’s, KPI’s, 1970’s and not work out how the word is being used. Mostly, the word is just being used in plural form, not in possessive form.

For example:

Win 1 of 5 CD’s! (Win 1 of 5 compact disc’s? No. Win 1 of 5 compact discs. Yes)

The firm has five KPI’s. (The firm has five key performance indicator’s? No. The firm has five key performance indicators. Yes)

Sarah was born in the 1970’s. (Sarah was born in the nineteen seventies’? No. Sarah was born in the nineteen seventies [1970s]. Yes)

However, such words can be used as possessives:

The CDs surface was scratched.  
*How many CDs were scratched? One.*  
The CD’s surface was scratched.

If in doubt, work out how the word is being used. Is it a mere plural or is it a possessive?

# Exercises

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## Test your understanding of possessive apostrophes

Each of these sentences requires at least one possessive apostrophe (or perhaps two!). You have to decide:

- Which word the apostrophe goes on.
- Whether it should be singular or plural usage.
- Whether an 's' (or another 's') needs to be added.

### Remember the rules:

**1. Singular:** When the answer to the question 'How many (people, plants, animals or objects/things)?' is 'One', the apostrophe goes BEFORE the 's'.

**2. Plural:** When the answer to the question 'How many (people, plants, animals or objects/things)?' is 'More than one', the apostrophe goes AFTER the 's' — EXCEPT for plurals that don't end in 's'.

### Exercise 1

1. You are in a position to adapt partners approaches to the market and to pitch your own ideas.

*How many partners 'own' the approaches?*

2. Build in some useful KPIs or internal communications to support the managing partners goals.

*How many managing partners 'own' the goals?*

3. Updates can be included to ensure that support is continued to the programs end.

4. Small businesses often do not get their brands to live in their employees minds.

5. How many times do you make calls to set up appointments to show your companys wares?

6. The first members forum was held at the University of Newcastle with guest presenter Dr Roberta Finch, Lecturer in Marketing at the universitys business school.

7. The womens networking lunch was attended by more than 200 people, who were enthralled by the speakers presentation on social media applications for business.

8. Fawkner Parks oldest trees were blown over by the gale-force winds.

9. Marks ideas of good service did not accord with customers ideas of good service.

10. The sunsets many colours shone brightly on the boats hull.

11. The program will allow tertiary institutions to add the Institutes seal to qualifying courses.

12. The accreditation committee will consider the teams report.

13. Thomas red coat is hanging in the cupboard.
14. The ladies dress department has just received a new shipment.
15. The Klingons attack on the Starship Enterprise did heavy damage to the primary hull.
16. Alan Jones hat was lost in the wind.
17. For goodness sake get out of the sun before you are burnt to a crisp.
18. The sisters favourite television show is Neighbours.
19. The best carriage is directly behind the trains engine.
20. The fire did extensive damage to the forests trees and destroyed three species nesting areas.

## Exercise 2

**If you read the extra notes, try these examples.**

21. The men's wear department is on the second floor.
22. The bull lowered it's head and charged.
23. There is no money for the new equipment in next years budget.
24. The DVD's are located on the top right-hand shelf.
25. The childrens wear department is on the first floor.
26. The herds winter pastures were barren.
27. The womenswear department offers womens clothing from sizes eight to 22.
28. With a shake of its' head, the horse bolted from the stable.
29. The heater in the jurys room is broken.
30. It will take 10 years work to repair the damage.
31. Australian's are renowned for their 'she'll be right' attitude.

## Exercise 3

**Show that you understand: rewrite these sentences to get rid of the apostrophe.**

32. The heater's temperature gauge is set to 21 degrees.
33. The Socceroo's top goalkeeper is Mark Schwarzer.
34. 'Live and Love' is the CD's best track.
35. It will take one year's work to complete my next novel.

36. I have left my bag in my brother's truck.
37. TV cameras intruded on the families' tragedy.
38. The character cake was the highlight of the children's party.
39. Stargate's filming schedule allows for two short breaks each year.
40. The bosses' offer was way below what the union demanded.
41. In three weeks' time we will be going on holidays.

**ANSWERS ON PAGE 12**

## How to select the correct possessive apostrophe

### RULE 1:

#### Singular possessive apostrophes

When the answer to the question '*How many (people, plants, animals or objects/things)?*' is 'One', the apostrophe goes BEFORE the 's'.

The dogs bark is worse than its bite.  
*How many dogs 'own' the bark?* One.  
The dog's bark is worse than its bite.

**The exception:** words that end in 's' where the extra 's' would not usually be pronounced (uncommon).

Socrates' plays were enjoyed by all levels of society.  
Professional Word Services' easy sheets series.

### RULE 2:

#### Plural possessive apostrophes

When the answer to the question '*How many (people, plants, animals or objects/things)?*' is 'More than one', the apostrophe goes AFTER the 's' — EXCEPT for plurals that don't end in 's'.

It is all about our culture, not about our customers cultures.  
*Are the cultures 'owned' by one customer, or more than one customer?* More than one.  
It is all about our culture, not about our customers' cultures.

**The exception:** Plurals that don't end in 's':

The children's playground was destroyed by fire.  
The women's dresses were covered in mud.

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# Answers to exercises

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## Exercise 1

1. You are in a position to adapt **partners'** approaches to the market and to pitch your own ideas.  
*How many partners 'own' the approaches?* **More than one**
2. Build in some useful KPIs or internal communications to support the managing **partner's** goals.  
*How many managing partners 'own' the goals?* **One**
3. Updates can be included to ensure that support is continued to the **program's** end.
4. Small businesses often do not get their brands to live in their **employees'** minds.
5. How many times do you make calls to set up appointments to show your **company's** wares?
6. The first **members'** forum was held at the University of Newcastle with guest presenter Dr Roberta Finch, Lecturer in Marketing at the **university's** business school.
7. The **women's** networking lunch was attended by more than 200 people, who were enthralled by the **speaker's** presentation on social media applications for business.
8. Fawkner **Park's** oldest trees were blown over by the gale-force winds.
9. **Mark's** ideas of good service did not accord with **customers'** ideas of good service.
10. The **sunset's** many colours shone brightly on the **boat's** hull.
11. The program will allow tertiary institutions to add the **Institute's** seal to qualifying courses.
12. The accreditation committee will consider the **team's** report.
13. **Thomas's** red coat is hanging in the cupboard.
14. The **ladies'** dress department has just received a new shipment.
15. The **Klingons'** attack on the Starship Enterprise did heavy damage to the primary hull.
16. Alan **Jones's** hat was lost in the wind.
17. For **goodness'** sake get out of the sun before you are burnt to a crisp.
18. The **sisters'** favourite television show is Neighbours.
19. The best carriage is directly behind the **train's** engine.
20. The fire did extensive damage to the **forest's** trees and destroyed three **species'** nesting areas.

## Exercise 2

If you read the extra notes, try these examples.

21. The **menswear** department is on the second floor.
22. The bull lowered **its** head and charged. (Remember, *it's* is a contraction meaning *it is* or *it has*.)
23. There is no money for the new equipment in next **year's** budget.
24. The **DVDs** are located on the top right-hand shelf. (It is a plural, not a possessive.)
25. The **children's** wear department is on the first floor.
26. The **herd's** winter pasture is barren.
27. The **women's wear** department offers **women's** clothing from sizes eight to 22.
28. With a shake of **its** head, the horse bolted from the stable. (No such word as *its'*.)
29. The heater in the **jury's** room is broken.
30. It will take 10 **years'** work to repair the damage.
31. **Australians** are renowned for their 'she'll be right' attitude. (It is a plural, not a possessive.)

## Exercise 3

32. The heater's temperature gauge is set to 21 degrees.

The temperature gauge of the heater is set to 21 degrees.

33. Mark Schwarzer is the Socceroo's top goalkeeper.

Mark Schwarzer is the top goalkeeper of the Socceroots.

34. 'Live and Love' is the CD's best track.

'Live and Love' is the best track on the CD.

'Live and Love' is the best track of the CD.

35. It will take one year's work to complete my next novel.

It will take one year of work to complete my next novel.

36. I have left my bag in my brother's truck.

I have left my bag in the truck of my brother.

37. TV cameras intruded on the families' tragedy.

TV cameras intruded on the tragedy of the families.

38. The character cake was the highlight of the children's party.

The character cake was the highlight of the party of the children.

39. Stargate's filming schedule allows for two short breaks each year.

The filming schedule of Stargate allows for two short breaks each year.

The Stargate filming schedule allows for two short breaks each year.

40. The bosses' offer was way below what the union demanded.

The offer of the bosses was way below what the union demanded.







The offer made by the bosses was way below what the union demanded.

41. In three weeks' time we will be going on holidays.

In three weeks of time we will be going on holidays.

We will be going on holidays in three weeks.

**Next page: Published examples of where they got it wrong**

			
	<b>GAFF</b> Win a Show and Dinner upgrade for two	<b>PROFESSIONAL BULL RIDING</b> \$20 discount	<b>GO</b>  <b>WIN</b>
			
	<b>SO FRENCH SO CHIC LIVE</b> Win 1 of 5 CD's	<b>MEN IN BLACK</b> 10% off tickets	<b>F</b>

*Ticketek's promotional email, 24 May 2010. It should be a plain plural, CDs, not a possessive.*

## Players missing cup spots do so

By MIKE COCKERILL

WHAT'S the real cost of missing the final cut in Pim Verbeek's World Cup squad? Disappointment, disillusionment? Try \$150,000, and more if the Socceroos progress past the group stage.

That's how much it means to be on the right side of the ledger on June 1. Nice earner, if you can get it.

Money, of course, is not the primary motivation for those players living on the edge. But it's got to be in their minds. Take Tommy Oar. For the young A-Leaguer \$150,000 is two years wages based on what he was earning at Brisbane Roar. Will he be thinking about the

\$150,000 if he plays against New Zealand tonight in what amounts to his final chance to impress? Who could blame him if he was?

That much money doesn't get you a lot of real estate on the Gold Coast, where Oar comes from. But it would make a difference in, say, Budgewoi, where James Holland comes from. Or in Taree, where Jade North has family.

Fact is, the money is part of the dynamic for the players whose World Cup fate is yet to be decided. It means more for some than others. But it's there all the same.

What ultimately means the most, of course, is being able to call yourself a World Cup player. George Best went

to his grave being unable to say that. George Weah can't, and he was once FIFA's World Player of the Year. Not to mention the generations of Australians who suffered through the 32 years between Australia's first World Cup appearance and our last.

So it's a big deal to be part of football's grandest occasion. Jose Mourinho begs to differ, but it's probably as big as it gets. Which is why the nerves will be jangling today as Verbeek settles upon his game plan for tonight's farewell match at the MCG.

Two weeks ago, he named a preliminary list of 30. Next week he cuts it to the final 23. And regardless of who heads to South Africa on Wednes-

*The Age newspaper, Sports section, page 10, 24 May 2010. The possessive has been missed; it should be two years' wages, or two years of wages.*

Grand final and see how the Australian fared overnight.



## TENNIS

Did Lleyton Hewitt manage to down Roger Federer in the Halle final overnight? Find out online.

## AFL

Watch our lunchtime footy show *Front & Centre* as Samantha Lane analyses round 12.



## RUGBY LEAGUE

# ARL chief apologises to Inglis for Johns' racial slur

By GLENN JACKSON

ARL chief executive Geoff Carr has telephoned Greg Inglis to apologise on behalf of the game after the Queensland centre unwittingly became the centre of rugby league's latest race row.

Besieged Blues coach Craig Bellamy also revealed he had spoken with Inglis, his Melbourne player, on Saturday night — not long before Andrew Johns quit his role as Blues assistant for referring to the Maroons star as a "black c---" in a team backline meeting.

Carr said he wanted to reiterate to Inglis that the

game was intent on stamping out racism from the code.

"For him to get dragged into it the way he was, I felt really sorry for him," Carr said last night. "I wanted to apologise on behalf of the game and remind him that we're doing a lot of work in this area. We're trying really hard to get rid of all this."

"I wanted to remind him we're not going to relent, we're going to be hard going forward in making sure that we don't have these issues."

Bellamy urged the Melbourne centre to meet with Johns in an attempt to "sort through this". Bellamy also said Johns should sit down

with Timana Tahu, who walked out on the Blues' camp on Friday after his former grand final teammate made the offensive remark while telling Blues centre Beau Scott how to mark up on Inglis earlier in the week.

"Now, I think it's an issue for the three guys involved," Bellamy said.

"It would be great if 'T' [Tahu] and 'Joey' [Johns] got together, and I'd like to think in a few days time that Joey could talk to Greg as well. That's the best way to resolve this issue, for those guys to get together and talk it out."

"It's a terrible situation for everyone."

"I'd love these three guys to get together and ... [for] everybody [to] let each other know exactly what their feelings are, and the hurt that's happened."

Bellamy said Inglis was "hurt by this and understandably so," after speaking with the player.

While his Queensland counterpart Mal Meninga said yesterday that Inglis was "hurt" and "angry" following the controversy, Bellamy still believed the Test and origin representative would eventually agree to a sit-down with Johns. Bellamy said he attempted to talk Tahu into remaining in camp to speak

with Johns, who was surfing while the coach and player had their momentous meeting on Friday. "But he was determined that he was going," he said. "Obviously, I was very upset about it and so he should be. No one condones that sort of talk or any racial vilification at all. I told me he wanted to go ... he was very strong in that's what he wanted to do."

"I wasn't going to try to stop him after seeing how strong he was."

Bellamy said he was personally saddened by the events.

► Storm turns to Blair **SPORT 11**

The Age newspaper, Sports section, page 2, 14 June 2010.

A possessive apostrophe (or an 'of') is missing:

... in a few days' time that Joey ... OR

... in a few days of time that Joey ...

## Help The Salvos Help Others



Including a gift (bequest) to The Salvation Army in your Will enables you to play an active part in its ongoing work of changing peoples' lives for the better.

After you have made provision for your loved ones you may choose to include The Salvation Army in your Will.

To obtain our **FREE 20-page booklet** that may help answer many of your questions and show you how you can 'Help the Salvos Help Others' simply fill out the coupon, or phone Suzanne on

1800 337 082 or visit  
[www.salvationarmy.org.au/wills](http://www.salvationarmy.org.au/wills)

Mail to: **Wills & Bequests - The Salvation Army**  
**PO Box 479, Blackburn, Vic 3130**

- ☐ Please send me a free copy of your booklet
- ☐ I am interested in including The Salvation Army in my Will.
- ☐ I have already included The Salvation Army in my Will.

Mr | Mrs | Ms | Miss \_\_\_\_\_

Address \_\_\_\_\_

Suburb \_\_\_\_\_ Postcode \_\_\_\_\_

Phone \_\_\_\_\_

ANP 0409

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*The Age newspaper, Sports section, page 3, 14 June 2010 (advertisement).  
 The possessive apostrophe is in the wrong place.*

*It should be:  
 ... work of changing people's lives for the better.*